

QUALITY POLICY

RS Clare & Co Ltd develops, manufactures and supplies specialist lubricants, greases and thermoplastic road marking materials. Founded in the UK and trading since 1748, the company is focused on providing high quality products that protect the valuable assets of our customers.

The quality policy supports our mission statement, which is to:

'Continue to globalise, innovate and solve critical problems, thereby clearly contributing to the success of our customers'

To achieve this our company demonstrates fulfilment of internal and external requirements through compliance with all applicable legislation and international quality standard BS EN ISO 9001:2015.

To realise our commitment to quality we will:

Apply the concept of continual improvement by operating a culture of open and transparent communication to ensure our products meet or exceed customer expectations.

Appropriately monitor and audit our business and ensure that the necessary resources are available to achieve our quality objectives and targets.

The company's management is responsible for operating and implementing the quality system but considers contributions from all employees as both essential and integral to continuous improvement. The benefits of having highly competent staff are recognised. Individual development, training and education is important and given due consideration.

We endeavour to ensure that every RSC employee participates and is engaged in improving the quality of our products and processes and that this policy is understandable and accessible to all employees.



David Meadows

Managing Director
January 2022