

## QUALITY POLICY

RS Clare & Co Ltd develops, manufactures and supplies specialist lubricants, greases and thermoplastic road marking materials. Founded in the UK and trading since 1748, the company is focused on providing high quality products that protect the valuable assets of our ultimate customers.

The quality policy of RS Clare & Co Ltd supports our mission statement, which is to:

**‘Continue to globalise, innovate and solve critical problems, thereby clearly contributing to the success of our customers’**

To achieve this our company demonstrates fulfilment of internal and external requirements through compliance with all applicable legislation and international standard ISO9001:2015.

To realise our commitment to quality we will:

Strive to continuously improve products, business processes and performance to ensure that our offering meets or exceeds customer expectations.

Appropriately monitor and audit our business and ensure that the necessary resources are available to achieve our quality objectives and targets.

Commit to the concept of continual improvement, operating a culture of open and transparent communication for quality issues, using the Quality Management System as an improvement tool.

The company’s management is responsible for operating and implementing the quality system but considers contributions from all employees as both essential and integral to continuous improvement. The benefits of having highly competent staff are recognised. Individual development, training and education is important and given due consideration.

We endeavour to ensure that every RSC employee participates and is engaged in improving the quality of our products and processes and that this policy is understandable and accessible to all employees.



Paul Vann

Managing Director

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