



QUALITY POLICY

RS Clare and Co Ltd. aims to achieve business excellence by:

- *Defining Quality as meeting customers' and other interested parties' requirements through an effective Quality Management System.*
- *Measuring Quality as the Cost of Quality.*
- *Managing our business through prevention to achieve error-free work.*
- *Ensuring our vision is faithfully translated into strategies which achieve our quality objectives.*
- *Driving for innovation in products, processes and services, using the talents of everyone in pursuing continuous improvement.*

*Ian Meadows OBE
Chairman and CEO*

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